

From: [Bob Sallinger](#)
To: [Grandinetti, Cami](#)
Cc: [McLerran, Dennis](#)
Subject: Re: Letter from Audubon regarding problems with EPA email address for comments on Portland Harbor Superfund Clean-up Plan
Date: Saturday, June 11, 2016 9:24:10 PM

Well I guess that is what we will have to do, but no, it does not sound good. It sounds like we need to send out another alert to email 20,000 people telling them that EPA's site does not work and it is likely too late to fix things in our newsletter which mails out to 17,000 people. I was one of the people who regularly defended EPA to the congressional delegation and to other politicians...but I have really lost confidence in the agency at this point.

Bob

On Sat, Jun 11, 2016 at 6:03 PM, Grandinetti, Cami <Grandinetti.Cami@epa.gov> wrote:

That is a good question. We are actively working the problem with the mailbox and it should get fixed but I don't know exactly when. In our website we have posted the other address. Since there is more time left in the comment period I suggest you provide our web link in your documents instead of the email box so that people see the hotlink that is working. Does that sound good?
Sent from my iPhone

On Jun 11, 2016, at 2:11 PM, Bob Sallinger <bsallinger@audubonportland.org> wrote:

Thanks for the update Cami. Does this mean we need to update all of our information? We sent out info to over 20,000 last week so it would be a major deal for us to have to resend? We also published the email in our newsletter which I believe has now gone to press.

Bob

On Sat, Jun 11, 2016 at 1:32 PM, Grandinetti, Cami <Grandinetti.Cami@epa.gov> wrote:

Hi Bob-- I want to let you know that we updated the website yesterday and included a different email address that doesn't have the issue you noted. We have been closely monitoring our site to quickly address issues. Thanks for your email and continued interest in Portland Harbor.

Cami

Sent from my iPhone

On Jun 11, 2016, at 10:20 AM, Bob Sallinger <bsallinger@audubonportland.org> wrote:

June 11, 2016
Dear Mr. McLerran,

I am writing to let you know that we have heard several instances where the e-mail address that EPA provided to submit comments on the Portland Harbor Superfund Clean-up Plan is not working. I have included the text from one such instance below, but we have been receiving intermittent reports since the comment period opened. As far as we can tell, it appears to be working at some times but not at others. This obviously is of tremendous concern since it serves to suppress comments at a time when the plan is receiving maximum media coverage and at a time when many organizations, ourselves included, have sent out alerts in an effort to engage the public. It compounds an already challenging and controversial situation in which EPA has provided only sixty days for the public to comment, has subjected the public to serial delays, and has launched the comment period right at the start of summer break when many people are leaving town.

It is deeply disappointing that even after months of delay, EPA still does not appear to have adequate systems in place to maximize the efficacy of the limited comment period it has provided. We hope that EPA will take these system problems into account as it considers multiple requests to extend the comment period.

Respectfully,

Bob Sallinger
Conservation Director Audubon Society of Portland

Text from email received at Audubon:

Sent from my Galaxy Tab® S2 ----- Original message -----
From: Mail Delivery System Date: 06/10/2016 3:03 PM (GMT-08:00) Subject: Mail delivery failed This message was created automatically by mail delivery software. A message that you have sent could not be delivered to one or more recipients. This is a permanent error. The following address failed: : 550 5.1.1 : Recipient address rejected: User unknown in relay recipient table
Included is a copy of the message header: -----
----- Received: from unknown [199.224.80.233] (EHLO filter03.dlls.pa.frontiernet.net) by genkdca-smmi06.gseg.att.com(mx1_mta-7.2.4-7) with ESMTP id e493b575.0.1355032.00-436.2686549.genkdcasmmi06.gseg.att.com (envelope-from); Fri, 10 Jun 2016 22:03:58 +0000 (UTC) Received: from localhost (localhost [127.0.0.1]) by filter03.dlls.pa.frontiernet.net (Postfix) with ESMTP id 44B3266166 for ; Fri, 10 Jun 2016 22:03:56 +0000 (UTC) Received: from relay01.dlls.pa.frontiernet.net ([199.224.80.244]) by localhost (filter03.dlls.pa.frontiernet.net

[199.224.80.233]) (amavisd-new, port 10024) with LMTP id
OZUtD5S90xtz for ; Fri, 10 Jun 2016 22:03:45 +0000 (UTC) X-
Originating-IP: [50.43.28.81] X-Previous-IP: 50.43.28.81
Received: from [192.168.1.8] ([static-50-43-28-
81.bvtn.or.frontiernet.net](mailto:static-50-43-28-81.bvtn.or.frontiernet.net) [50.43.28.81]) by
relay01.dlts.pa.frontiernet.net (Postfix) with ESMTPA id
DA6B33997A for ; Fri, 10 Jun 2016 22:03:44 +0000 (UTC)
Date: Fri, 10 Jun 2016 15:03:44 -0700 Subject: Willamette River
clean-up plan Message-ID:
<2bcabd5rfff91cwrduhb6ulv.1465596224550@email.android.com>
Importance: normal From: To: harborcomments@epa.gov
MIME-Version: 1.0 Content-Type: multipart/alternative;
boundary="-- _com.samsung.android.email_109921508245590"

<6-11-16 Letter to EPA regarding problems with Portland Harbor
email address.pdf>